

TIPS FOR WORKING WITH YOUR INSPECTOR GENERAL (IG) OFFICE

As an Armed Forces Service Member, Civilian, or Family Member you have the right to seek assistance from the Inspector General without fear of reprisal. Your Multi-National Brigade (East) IG is MAJ Angela Steward-Randle. You may contact the IG Office at 314-871-5044 or stop by at Camp Bondsteel, Bldg. #1340A, Room 3N.

What steps should I take?

1. **If IG assistance is needed, contact the local IG first.** (This can save time and duplication of concerted efforts in resolving an issue.)
2. **Give your chain of command a chance to solve the problem.** (Many problems must be addressed to the chain of command for resolution. Your local IG will refer your case to another IG office if necessary.)
3. **Be sure you have a problem, not just a peeve.** (Are you being given inaccurate information or just slow service?)
4. **Remember IGs only resolve a case on the basis of fact.** (Your claim that a supervisor has violated the rules doesn't make it fact. A claim must be supported with evidence. Providing copies of documents or a reference of the policy or regulation that has been violated, is helpful.)
5. **Some situations first require other methods of redress.** (IGs assist after these are exercised, i.e. evaluations, UCMJ, discharges.)
6. **Be honest and don't provide misleading information.** (In most cases, IGs will discover the truth quickly. There are penalties for knowingly providing false information.)
7. **Keep in mind IGs can only recommend, not order a resolution.** (Only Commanders can order; the role of the IG is to assist and advise.)
8. **Don't expect instant action on your request. Be patient.** (Inquiries and investigations take time, and IGs tend to have heavy workloads.)
9. **Be prepared to take "No" for an answer.** (In either case, "Yes" or "No", the IG will explain why.)